

**PRIMARY INSTRUMENTS INC.
CUSTOMER FEEDBACK FORM**

TEST NO. _____

To help us improve on our service, we have included this feedback form for your comments. Thank you.

	Excellent	Very Good	Good	Fair	Poor
Initial Contact	5	4	3	2	1
Cost	5	4	3	2	1
Turn Around Time	5	4	3	2	1
Certificate of Calibration	5	4	3	2	1
Shipping and Packaging	5	4	3	2	1
Over-all Satisfaction	5	4	3	2	1

Comments: _____

Areas we can improve: _____

Name: _____ Company _____

F4-7-1 Rev.2.1

PLEASE FAX TO: (818) 701 5516

OR MAIL TO:

PRIMARY INSTRUMENTS INC.

9553 Vassar Ave
Chatsworth, CA 91311
Attn: Quality Manager

Tel: (818) 993-4971 Fax: (818) 701-5516